

July 22, 2025

Clarification Regarding Prior Statements Concerning OmegaEDI

The Independent Glass Association (IGA) issues the following clarification in response to concerns raised by OmegaEDI regarding certain statements contained in our recent correspondence to the Federal Trade Commission (FTC) and State Farm Insurance.

Our July 2025 filings described a scenario in which OmegaEDI appeared to be the only point-of-sale system receiving electronic dispatches from Safelite Solutions shortly prior to and following State Farm's transition to its new glass claims administrator.

This conclusion was based on multiple real-time reports from independent shops, as well as a direct discussion between OmegaEDI and IGA leadership that led to the reasonable belief that Safelite Solutions provided some form of integration that was not yet broadly available to other vendors.

We wish to clarify that:

- OmegaEDI has since confirmed it does not hold an exclusive integration with Safelite Solutions, and other vendors are either already integrated or are in the process of being integrated.
- OmegaEDI is not affiliated with the Safelite Group of companies, nor is it a vendor to Safelite-owned chains. It provides independent dispatch and management services to various auto glass companies, and its customers include, but are not limited to, national chain operations.
- IGA's description of dispatch disparities was never intended to suggest improper conduct by OmegaEDI, nor to misrepresent its role in the marketplace. Our concern was, and remains, focused on ensuring fair, non-discriminatory access for all glass shops and technology providers within insurance claim ecosystems.

We appreciate OmegaEDI's clarification regarding its business relationships and operational role, and we acknowledge that some interpretations of our prior statements may have inadvertently created confusion. To that end, we offer this clarification to ensure the record accurately reflects OmegaEDI's independent status and integration posture.

The IGA is also formally amending both its July 11, 2025 letter to State Farm and its July 14, 2025 supplemental complaint to the FTC to include this clarification. These updates are being submitted to ensure the regulatory record accurately reflects the current understanding of OmegaEDI's role, and to reinforce the IGA's commitment to factual integrity and constructive industry dialogue.

The IGA remains committed to transparency, fairness, and advocacy on behalf of independent glass shops. We will continue to monitor developments closely and update our positions accordingly.

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